

**BEFORE THE ALCOHOLIC BEVERAGE CONTROL APPEALS BOARD  
OF THE STATE OF CALIFORNIA**

**AB-8803**

File: 20-427828 Reg: 07065583

CHEVRON STATIONS, INC., dba Chevron Station 94275  
2905 West Benjamin Holt Drive, Stockton, CA 95207,  
Appellant/Licensee

v.

DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL,  
Respondent

Administrative Law Judge at the Dept. Hearing: Sonny Lo

Appeals Board Hearing: April 2, 2009  
San Francisco, CA

**ISSUED JULY 30, 2009**

Chevron Stations, Inc., doing business as Chevron Station 94275 (appellant), appeals from a decision of the Department of Alcoholic Beverage Control<sup>1</sup> which suspended its license for 15 days for its clerk selling beer, an alcoholic beverage, to a police minor decoy, a violation of Business and Professions Code section 25658, subdivision (a).

Appearances on appeal include appellant Chevron Stations, Inc., appearing through its counsel, Ralph B. Saltsman, Stephen W. Solomon, and Julia H. Sullivan, and the Department of Alcoholic Beverage Control, appearing through its counsel, Heather Hoganson.

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<sup>1</sup>The decision of the Department, dated January 18, 2008, is set forth in the appendix.

## FACTS AND PROCEDURAL HISTORY

Appellant's off-sale beer and wine license was issued on November 1, 2005. On April 25, 2007, the Department filed an accusation against appellant charging that appellant's clerk sold an alcoholic beverage to 19-year-old Amber Gray on February 7, 2007. Although not noted in the accusation, Gray was working as a police minor decoy at the time.

At the administrative hearing held on November 29, 2007, documentary evidence was received, and testimony concerning the sale was presented by the decoy. Appellant presented no witnesses. The decoy testified that the clerk sold her a six-pack of Bud Light beer after examining the decoy's valid California driver's license. The clerk also asked her if she had been born in 1987, to which she answered, truthfully, "Yes."

Subsequent to the hearing, the Department issued its decision which determined that the violation charged was proved and no affirmative defense was established. Appellant then filed an appeal contending: (1) the Department lacked screening procedures to prevent any of its attorneys from acting as both prosecutor and advisor to the decision maker or to prevent ex parte communication with the decision maker; (2) the Department engaged in prohibited ex parte communications; and (3) the Department provided an incomplete record on appeal. The first two issues are interrelated and will be discussed together. Appellant has also moved to augment the record with any report of hearing, General Order No. 2007-09, and related documents.

## DISCUSSION

## I and II

Appellant contends that the Department did not adequately screen its prosecutors from its decision maker and engaged in ex parte communications.

The administrative hearing in this case took place on November 29, 2007, after the adoption by the Department of General Order No. 2007-09 (the Order)<sup>2</sup> on August 10, 2007. The Order sets forth changes in the Department's internal operating procedures which, it states, the Director of the Department has determined are "the most effective approach to addressing the concerns of the courts and to avoid even the appearance of improper communications," changes which consist of "a reassignment of functions and responsibilities with respect to the review of proposed decisions." The Order, directed to all offices and units of the Department, provides, in relevant part:

Effective immediately, the following protocols shall be followed with respect to litigated matters:

1. The Department's Legal Unit shall be responsible for litigating administrative cases and shall not be involved in the review of proposed decisions, nor shall the Chief Counsel or Staff Counsel within the Legal Unit advise the Director or any other person in the decision-making chain of command with regard to proposed decisions.
2. The Administrative Hearing Office shall forward proposed decisions, together with any exhibits, pleadings and other documents or evidence considered by the administrative law judge, to the Hearing and Legal Unit which shall forward them to the Director's Office without legal review or comment.
3. The proposed decision and included documents as identified above shall be maintained at all times in a file separate from any other documents or files maintained by the Department regarding the license or applicant. This file shall constitute the official administrative record.
4. The administrative record shall be circulated to the Director via the Headquarters Deputy Division Chief, the Assistant Director for Administration and/or the Chief Deputy Director.
5. The Director and his designees shall act in accordance with Government Code Section 11517, and shall so notify the Hearing and Legal Unit of all decisions made relating to the proposed decision. The Hearing and Legal Unit shall thereafter notify all parties.

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<sup>2</sup>We take official notice of the Order, a copy of which is attached to appellant's Motion to Augment Record.

6. This General Order supersedes and hereby invalidates any and all policies and/or procedures inconsistent to [*sic*] the foregoing.

The obvious purpose of the Order is to amend the internal operating procedures of the Department that have resulted in more than 100 cases having been remanded to the Department by the Appeals Board for evidentiary hearings regarding claims of ex parte communications between litigating counsel and the Department's decision makers.<sup>3</sup> The Order mentions "appellate decisions" that are not identified but which undoubtedly include in their numbers the decision by the California Supreme Court in *Department of Alcoholic Beverage Control v. Alcoholic Beverage Control Appeals Board* (2006) 40 Cal.4th 1 [50 Cal.Rptr.3d 585] (*Quintanar*), and Court of Appeal decisions in *Chevron Stations, Inc. v. Alcoholic Beverage Control Appeals Board* (2007) 149 Cal.App.4th 116 [57 Cal.Rptr.3d 6] (*Chevron*), and *Rondon v. Alcoholic Beverage Control Appeals Board* (2007) 151 Cal.App.4th 1274 [60 Cal.Rptr.3d 295] (*Rondon*), case authorities routinely cited in appellate briefs asserting that the Department engaged in improper ex parte communications.

The Order effectively answers the question raised in earlier appeals, i.e., whether the Department's long standing practice of having its staff attorneys submit ex parte recommendations in the form of reports of hearing, has been officially changed to comply with the requirements of *Quintanar* and the cases following it. It replaces an earlier, less formal procedure used by the Department to address the problems of ex parte communications, one which the Appeals Board found was not an effective cure for the problem endemic within the Department, with one intended to isolate the Department decision maker from any potential advice or comment not only from the

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<sup>3</sup>We understand that these cases were ultimately dismissed by the Department.

attorney who litigated the administrative matter, but from the Department's entire Legal Unit as well.

Appellant has not affirmatively shown that any ex parte communication took place in this case. Instead, it has relied on the authorities cited above (*Quintanar, supra; Chevron, supra; Rondon, supra*), for its argument that the burden is on the Department to disprove the existence of any ex parte communication.

We are now satisfied, by the Department's adoption of General Order No. 2007-09, that it has met its burden of demonstrating that it operated in accordance with law. Without evidence that the procedure outlined in the Order was disregarded, we believe it would be unreasonable to assume that any ex parte communication occurred.

While the Order does not specifically address the question whether there was an adequate screening procedure to prevent Department attorneys who acted as litigators from advising the Department decision maker in other matters, by its terms it appears to resolve that issue by effectively removing the litigating attorneys from the review process entirely.<sup>4</sup>

In light of the result we reach, we see no need to augment the record as requested by appellant.

### III

Appellant asserts that the accusation must be dismissed because the certified record originally provided by the Department did not include certain documents required

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<sup>4</sup>Appellant asked the Appeals Board to refrain from deciding this issue until resolved by the California Supreme Court in *Morongo Band of Mission Indians v. State Water Resources Control Board*, S155589 (*Morongo*), but the Board had no reason to delay. As explained in the text, the Department's Order effectively prevents the issue from arising, so the Court's decision could have no effect on this Board's analysis. On February 9, 2009, the Court issued its decision in *Morongo*, rejecting the position espoused by appellant, holding that the separation of prosecutorial and advisory functions within an administrative agency may be made on a case-by-case basis.

to be included. It argues that omission of these documents from the certified record makes it unclear whether the documents were considered by the decision maker.

Although appellant does not reveal what documents it believes are missing, the Department asserts that the missing documents are those connected with appellant's motion to compel discovery. The Department does not dispute that the documents noted were missing from the record originally certified by the Department; nor does it dispute that the documents should have been included in the certified record. The only question is whether the Department's decision should be reversed because of this.

Appellant insists that reversal is required, but cites no authority to support this result. Nor does it present any meritorious argument in support of its contention. We conclude that the record on appeal presents no basis for reversing the Department's decision.

Appellant has not shown that the documents originally omitted from the record have any relevance to the issues on appeal or that it suffered any prejudice from the omission of these documents. No discovery issues concerning these documents have been raised by appellant. Mere speculation that the documents may or may not have been reviewed by the Department's decision maker is insufficient to demonstrate any prejudice from the absence of these documents from the certified record.

Cases cited by appellant involving the inclusion in the certified record of documents that were not exhibits at the hearing are inapposite. In those cases, the certified record included documents that were never offered or received in evidence, and which contained comments and information that could have influenced the decision maker in a way adverse to those appellants.

A Motion to Augment is the appropriate way to deal with items that appellant believes should have been included in the record. Appellant filed a Motion to Augment along with its opening brief, but it did not ask to have the record augmented with these discovery documents. Having failed to pursue the proper avenue to have missing documents included in the record, appellant cannot now expect to be rewarded with a reversal of the Department's decision.

ORDER

The decision of the Department is affirmed.<sup>5</sup>

FRED ARMENDARIZ, CHAIRMAN  
SOPHIE C. WONG, MEMBER  
TINA FRANK, MEMBER  
ALCOHOLIC BEVERAGE CONTROL  
APPEALS BOARD

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<sup>5</sup>This final order is filed in accordance with Business and Professions Code section 23088, and shall become effective 30 days following the date of the filing of this order as provided by section 23090.7 of said code.

Any party, before this final order becomes effective, may apply to the appropriate court of appeal, or the California Supreme Court, for a writ of review of this final order in accordance with Business and Professions Code section 23090 et seq.